

WARRANTY / GUARANTEE

Simplex Copperware Guarantee this kettle for a period of twelve months from the date of purchase on your receipt, against any problem arising out of faulty material, workmanship, or manufacture. Simplex copperware will repair or replace at their discretion, upon inspection, any kettle found to be faulty in any way (not including failure brought about by neglect, misuse or failure to adhere to the manufacturers instructions). This guarantee does not affect your statutory rights.

PLEASE NOTE

Some characteristics of Simplex kettles, varying factors of use and the effects of "Hard Water" areas, can sometimes lead to symptoms which may affect the kettles performance but do not represent a fault. Please telephone our helpline before returning any kettle to us or the retail outlet of purchase, or write to us at the address on the back cover.

Our customers are the most important people in our business, we need to know if you are not delighted with our products...

IDENTIFICATION

For identification of your individual kettle in the event of a telephone or written communication. Please quote model number and batch code below.

Model

- | | | |
|---------------------------------|-----------------------------|-----------------------------|
| <input type="checkbox"/> No 1 | <input type="checkbox"/> 1F | <input type="checkbox"/> 1D |
| <input type="checkbox"/> No 2 | <input type="checkbox"/> 2F | <input type="checkbox"/> 2D |
| <input type="checkbox"/> No 3 | | |
| <input type="checkbox"/> No 4 | | |
| <input type="checkbox"/> No 5 | | |
| <input type="checkbox"/> No 6 | | |
| <input type="checkbox"/> No 7 | | |
| <input type="checkbox"/> No 8 | | |
| <input type="checkbox"/> No 1mw | | |
| <input type="checkbox"/> No 2mw | | |
| <input type="checkbox"/> No 3mw | | |
| <input type="checkbox"/> No 4mw | | |

Quality Control

Final Assembly
and Inspection

Manufactured by:-

NEWY & BLOOMER

68a GLOVER STREET
BIRMINGHAM B9 4EL
ENGLAND

TEL: 0121 773 3308 FAX: 0121 772 2615

WEBSITE: www.simplexkettles.co.uk

E-MAIL: sales@simplexkettles.co.uk

Due to our ongoing improvement and development policy we reserve the right to alter design and/or specification without prior notice

Newey & Bloomer is a trading name of G B Metal Spinings Ltd

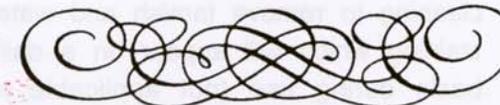
INFORMATION ABOUT AND INSTRUCTIONS FOR

SIMPLEX

English Copper Kettles



PLEASE READ CAREFULLY BEFORE USE



IMPORTANT

Please retain this document and keep safely, it contains vital information including batch coding, which is necessary to trace the complete manufacture of your kettle in an unlikely event of a complaint or fault

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CUSTOMER HELP - LINES

U.K. 0121 773 3308

(Monday - Friday)
Office Hours

OVERSEAS +44 (0)121 773 3308

(Monday - Friday)
Office Hours

YOUR KETTLE

The finest solid copper, brass, pure tin and nickel from worldwide sources are found in this hand made kettle. Manufactured within a strict quality controlled environment. We are confident you will not find better. By following the simple instructions closely, your Simplex kettle will serve you efficiently for many years and of course, enhance your kitchen every day with quality rarely found in today's market place. It must be remembered that your Simplex kettle will require regular cleaning to remove tarnish and water staining which will appear on a daily basis during use (not applicable to chrome finishes which require only an occasional wipe over with a damp cloth and light "Buff up" with a dry one). This is normal and we would therefore recommend regular cleaning to prevent a build up of stubborn staining, but even this can be removed with our copper polish.

DO'S

- Do** - Clean the inside of your kettle thoroughly, fill to level with water, boil and discard before initial use.
- Do** - Regularly clean your kettle to prevent severe tarnishing (not applicable to chrome finishes, which require only an occasional wipe over with a damp cloth and light "Buff up" with a dry one).
- Do** - Use filtered water if you live in a hard water area.
- Do** - De-Scale the inside of your kettle as necessary if you live in a "hard water" area with a de-scaler suitable for pure tin and nickel lined kettles.
- Do** - Place your kettle centrally over the burner, and use the low gas setting (coiled models).
- Do** - Contact our helpline if you:- Experience any difficulties. Require any advice on the cleaning of your kettle. We can give you advice on polishes, de-scalers, etc which we can also supply by return. We accept most major credit cards.

DONT'S

- Don't** - Fill the kettle with water above the centre seam, which is clearly visible through the lid aperture. (Dome and Beehive versions - just below spout).
- Don't** - Use abrasive cleaners which may harm the exterior or interior finish of your kettle.
- Don't** - Use "Wire Ball" or homemade type de-scaler products such as lemon or vinegar, which will damage the pure tin or nickel plated lining of your kettle.
- Don't** - Place "off centre" to the burner, or use more than a low gas setting (coiled only).
- Don't** - Put the kettle to boil with little or no water inside this action could render the kettle unsafe and invalidate the warranty.
- Don't** - Throw your receipt away, you will need it in the unlikely event of needing to return your kettle to us. Please fix to these instructions NOW.
- Don't** - Return your kettle for tarnish or discolouration as this can almost certainly be removed with copper polish.

POINTS TO NOTE

Simplex kettles are entirely hand - made. Therefore no two are exactly alike and finishes may vary depending on the piece of copper used to create your kettle. Any minor blemish in finish can be regarded as an individual characteristic which does not detract from the beauty or affect the function of your kettle.

All models have a patented whistling device built into them, part of this device is a ball and valve assembly inside the spout (except beehive models). The ball should always be free and you will hear this move when you raise the kettle to pour. This "Rattle" is normal and does not represent a fault. If you do not hear this "Rattle", a gentle shake when the kettle is cold will usually restore the movement. Always be sure the lid is fitted firmly into its place before use.

IMPORTANT

IN THE EVENT OF ROTATION OR LOOSENESS IN THE HANDLE. THE HOLDING NUTS MUST BE RE-TIGHTENED

**PLEASE AFFIX YOUR RECEIPT HERE
FOR SAFE KEEPING.
IN THE UNLIKELY EVENT OF HAVING TO
RETURN YOUR KETTLE IT WILL BE
VITAL TO A WARRANTY CLAIM.**

